EMPLOYEE SELF SERVICE (ESS) USER GUIDE

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The Employee Self Service User Guide reviews the different areas within Employee Self Service (ESS). It provides information on how to navigate within ESS, view information, and, where applicable, request updates and changes.

Your myApps ID

ESS is accessed using your myApps account. If you are not sure you have a myApps account or if you cannot access your myApps account, contact the wvOASIS Help Desk by:

- Emailing <u>helpdesk@wvoasis.go</u>v; or
- Calling 1-855-666-8823

DO NOT send personal information or passwords.

DO NOT CREATE a myApps account if you think you may have one already via email.

Accessing ESS

Users can access ESS by performing the following steps.

- 1. Open an internet browser and type www.wvOASIS.gov in the address of the internet browser
- 2. Click the myApps link
- 3. Enter your myApps email address and password. Passwords are case sensitive.

 Note: If the password needs reset, click Reset password. Once the password is reset, complete step 4.
- 4. Click Sign In
- 5. Click the ESS link

If you encounter problems logging in, contact the SAO Help Desk for assistance by:

- Calling 304-340-4850 or 877-982-9148
- To ensure that you can access your W-2's or paystubs upon leaving state government you must change the email address on your myApps account to reflect your personal email account. To change your email address, you will need to contact SAO helpdesk

DO NOT send personal information or passwords via email

Navigation

This section covers navigation in the ESS application.

Menu

The menu, located on the top right portion of the screen, provides Help and Log Out links. The State of West Virginia does not utilize the Accessibility, Contact, and My Jobs links.

- Help opens a Help window with additional documentation. The topics include information about functionality.
- Log Out signs the user out of ESS.

Tabs

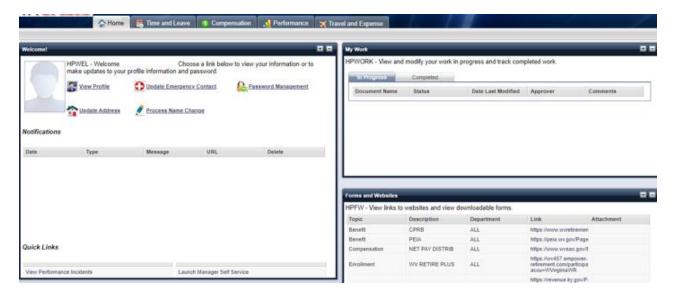
Tabs organize similar types of activities. These tabs are Home, Compensation, and Travel and Expense. The Home tab is the default tab seen after logging into ESS. The State of West Virginia does not utilize the Time and Leave and Performance tabs.

Widgets

Widgets are self-contained windows which allow you to access data pertaining to specific information

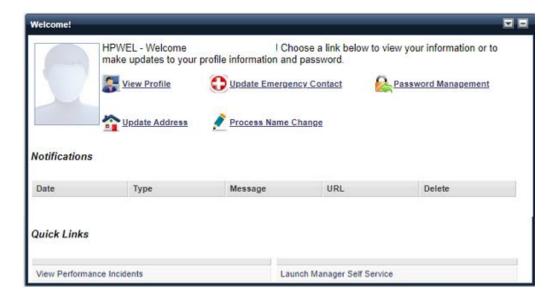
Home Tab

The Home tab displays the Welcome, My Work, Forms and Websites widgets. The State of West Virginia does not utilize the Favorites widget.



Welcome! Widget

The Welcome widget includes main links, notifications, and quick links areas.



Main Links

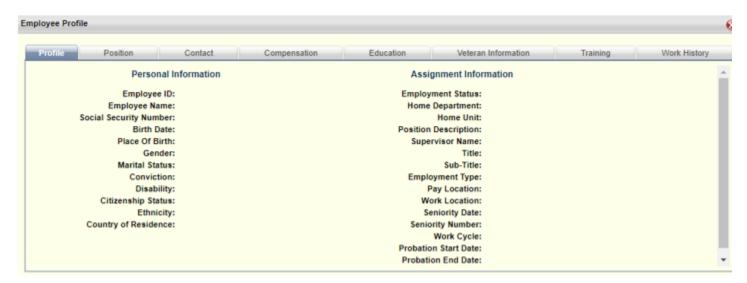
The Main Links area includes View Profile, Update Emergency Contact, and Update Address. The State of West Virginia does not utilize Password Management or Process Name Change.

View Profile

View Profile opens the Employee Profile pop up window, where the user can see various information.

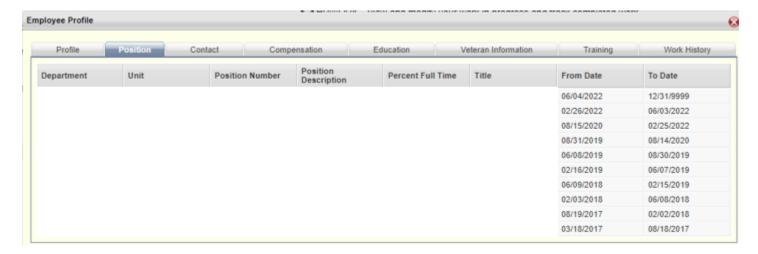
Profile tab

The Profile tab allows the user to view employee related information.



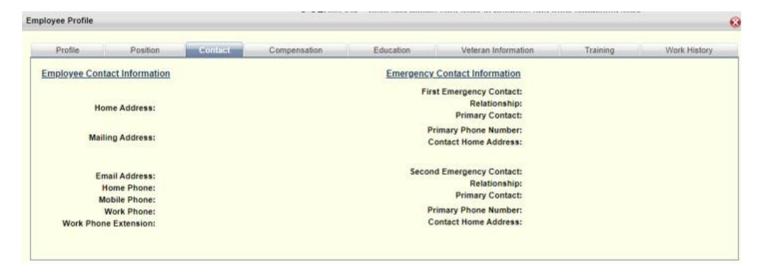
Position tab

The Position tab displays current and prior position details. The From Date and To Date displays the time frame spent working in a specific position. The current position will have a To Date of 12/31/9999, which indicates this is the current position.



Contact tab

The Contact tab displays contact details. This includes the Employee Contact Information and Emergency Contact Information sections.



Compensation tab

The State of West Virginia does not utilize the Employee Profile's Compensation tab

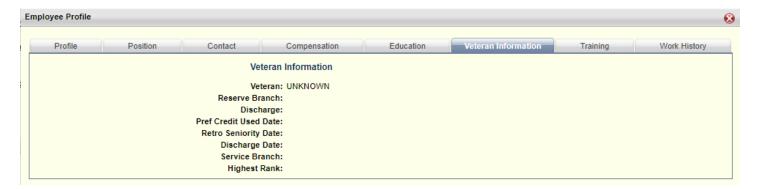
Education tab

The Education tab displays prior education details.



Veteran Information tab

The Veteran Information tab displays veteran information.



Training tab

The Training tab displays historical training details.



Work History tab

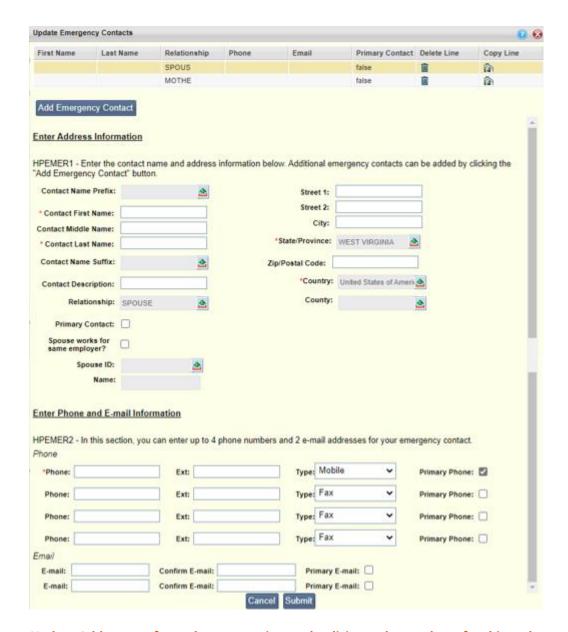
The Work History tab displays prior work experience details. If the Description of Duties is too long to see, click More to display the rest of the description.



Update Emergency Contact – refer to department internal policies and procedures for this update

Update Emergency Contact opens the Update Emergency Contacts pop up window, where the user can modify the emergency contact information.

- Add New Contact Click the Add Emergency Contact button to insert a new line.
- Delete Line Existing contact lines can be deleted by clicking the trash can icon for the associated line to delete.
- Copy Line Add a contact by copying an existing contact. Click the copy icon on the line for the contact to copy. A new line will be inserted, and the information may be modified as needed.
- Enter up to four phone numbers and two e-mail addresses for each contact.
- Select the Primary Phone and Primary E-Mail checkbox next to the phone number or email address which should be used as the primary contact method.
- Click Cancel to exit the Update Emergency Contacts pop up without saving changes.
- Click Submit to save the emergency contacts.



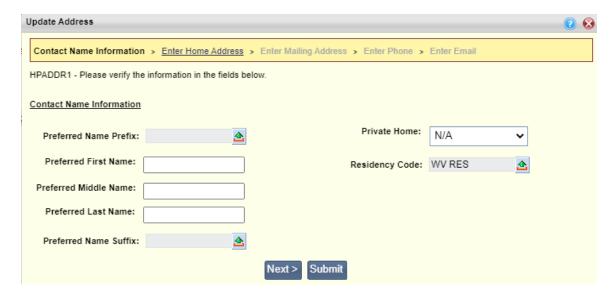
Update Address – refer to department internal policies and procedures for this update

Update Address opens the Update Address pop up window, where the user can modify the preferred name, address, phone number, and email information.

Contact Name Information

The Contact Name Information section displays the information on file.

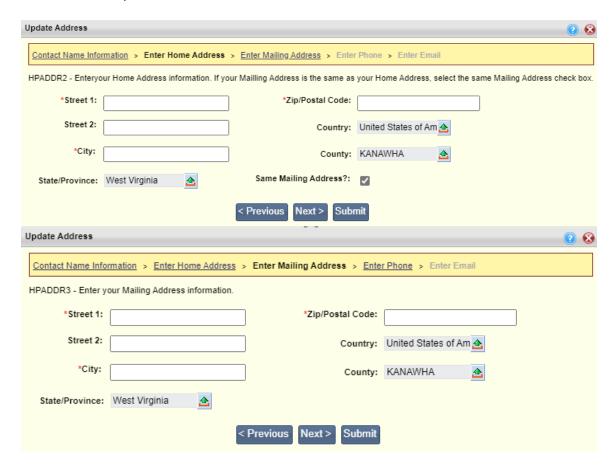
- The preferred name may be updated. For example, the employee's name is Robert but Bob is the preferred name, Bob can be entered in the Preferred First Name field.
- Click Next to proceed to the next section.



Enter Address

Use the Enter Address section to add addresses.

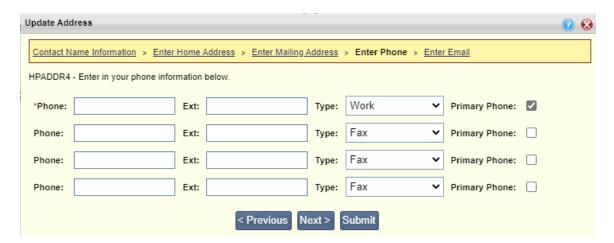
- Click Add Additional Address button to add each additional address.
- Select the Primary Mailing Address checkbox on the line of the address to be used as primary address.
- Delete a line by clicking the trash can icon on the line to delete.
- Insert a copied line by clicking the copy icon on the line that to copy. A new line will be added.
- Click Previous to return to a previous section.
- Click Next to proceed to the next section.



Enter Phone

Use the Enter Phone section to add up to four phone numbers. At least one phone number must be entered.

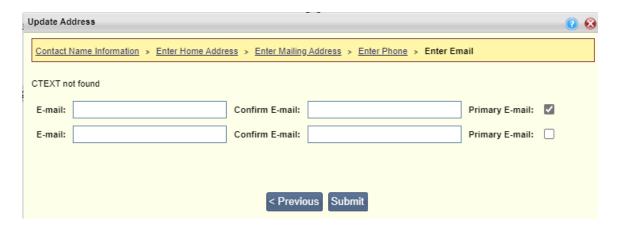
- Select the Primary Phone checkbox on phone number to be used as the primary phone number, which must be work phone as it is provided on WV.gov website.
- Click Previous to return to a previous section.
- Click Next to proceed to the next section.



Enter E-mail

Use the Enter E-mail section to add up to two e-mail addresses. At least one e-mail address must be entered.

- Select the Primary E-mail checkbox on the e-mail address to use as the primary e-mail address, which must be work email address.
- Email address must be entered in the E-email and Confirm E-mail fields.
- Click Previous to return to a previous section.
- Click Submit to save changes.



Password Management

The State of West Virginia does not utilize Password Management.

Process Name Change

The State of West Virginia does not utilize Process Name Change. Employees should contact the department HR/Payroll Administrator for name changes.

Notifications

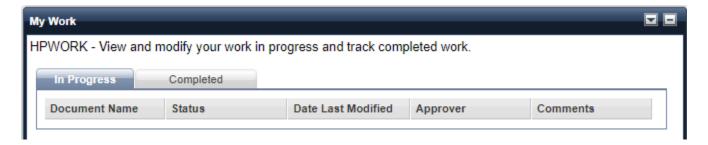
The Notifications area displays various announcements or notifications that have been issued, including the date the notification was issued, the type of notification (for example, an Alert, Broadcast, or Announcement), the associated message, and any relevant links. For large messages, click the More link to display the rest of the message.

Quick Links

The State of West Virginia does not utilize the View Performance Incidents or Launch Manager Self Service quick links.

My Work Widget

The My Work widget displays documents the users created in ESS. Documents are sorted by those that are still in progress, and those that are completed.



In Progress

The In Progress tab lists ESS created documents in progress and not yet finalized.

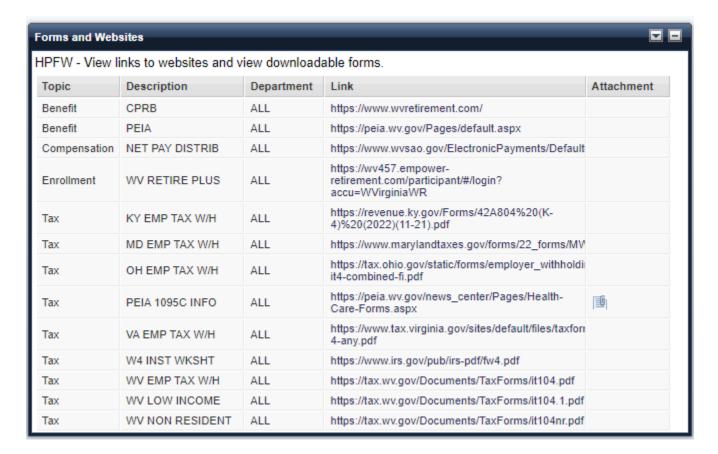
Completed

The Completed tab lists ESS created documents which are finalized.

Forms and Websites Widget

The Forms and Websites widget displays forms or website links. Users may:

- Click the link to launch the website
- Click the Attachments icon to open a pop-up window to download the related attachment
 - Click the Attachments icon to open a pop-up window with a list of attached forms or websites related to the selected topic.
 - Click the Download button to download an attachment.



Favorites Widget

The State of West Virginia does not utilize the favorites widget.

Time and Leave Tab

The State of West Virginia does not utilize the Time and Leave tab.

Compensation Tab

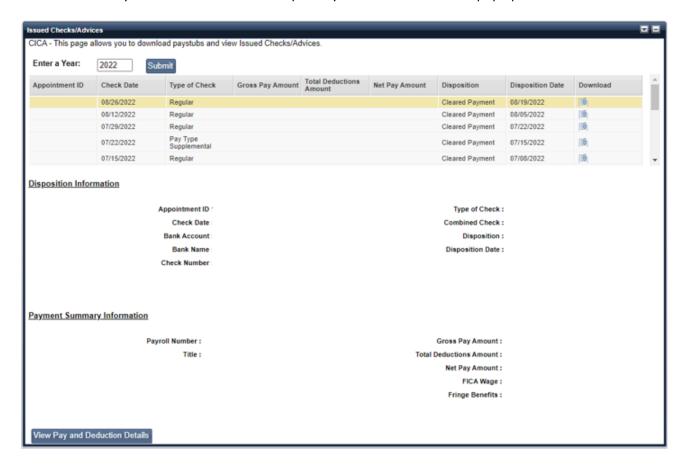
The Compensation tab allows a user to view information related to pay, deductions, and tax information. The Issued Checks/Advices, Tax Information, Pay and Deduction Summary, Tax Levies and Garnishments, Electronic W-2, and Paycheck Calculator widgets are on the Compensation tab.



Issued Checks/Advices Widget

This Issued Checks/Advices widget displays a listing of paychecks which have been issued.

- Click the view icon to download a paystub.
- Click View Pay and Deduction Details to open Pay and Deduction Details pop up window.



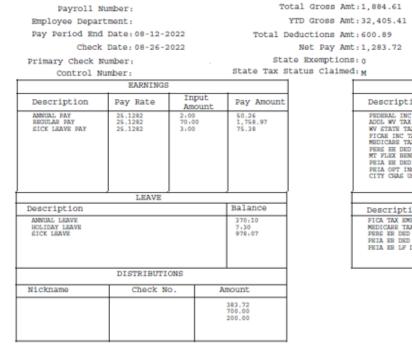
Note: The Bank Name is displayed as BB&T. This field represents the name of the clearinghouse bank that is used by the state of West Virginia. It is NOT the bank where the employee paycheck was deposited.

Paystub

Click the attachments icon to download the paystub in PDF format.



STATE OF WEST VIRGINIA



1: M	Tax Status Claimed: S	
DEDUCTIONS		
Description	Deduction Amount	YTD Deduction Amount
FERERAL INC TAX ADDL WY TAX WV STATE TAX FICAR INC TAX MEDICARE TAX MEDICARE TAX PERS EE DED MT FLEX HEMSPIT PEIA EE DED PEIA OPT INS TX CITY CHAS USERF	174.81 20.00 69.66 110.04 25.74 84.81 74.54 34.50 0.79 6.00	3,244.06 340.00 1,240.23 1,949.01 455.92 1,458.21 625.28 333.00 11.56 102.00
FRINGE BENEFITS		
Description	Amount	YTD Amount
FICA TAX EMPR MEDICARE TAX ER PERS ER DED PEIA ER DED PEIA ER LF DED	110.04 25.74 169.61 238.00 0.88	1,949.01 455.82 3,158.54 2,878.00 15.52

Multiple Jobs: 0

Dependents: 0

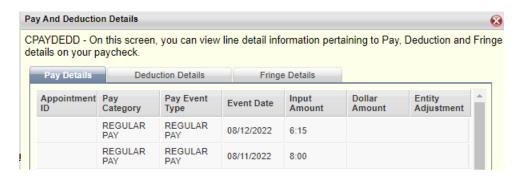
Other Income: 0

Deductions: 0

Federal Exemptions: 0

Pay and Deduction Details

Pay and Deductions Details pop up window displays detailed pay, deduction, and fringe information about the paycheck.



Pay Details tab

The Pay Details tab displays payment information.



Deduction Details tab

The Deduction Details tab displays employee deduction information.



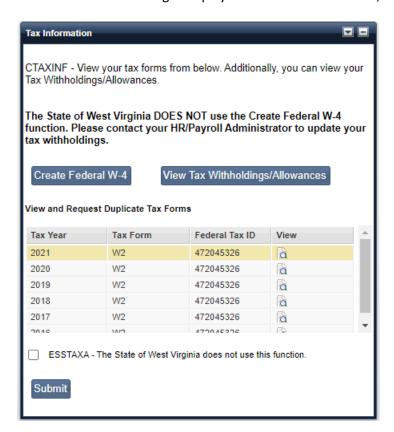
Fringe Details tab

The Fringe Details tab displays employer fringe information.



Tax Information Widget

The Tax Information widget displays a user's tax information, including the Tax Year and Tax Form.

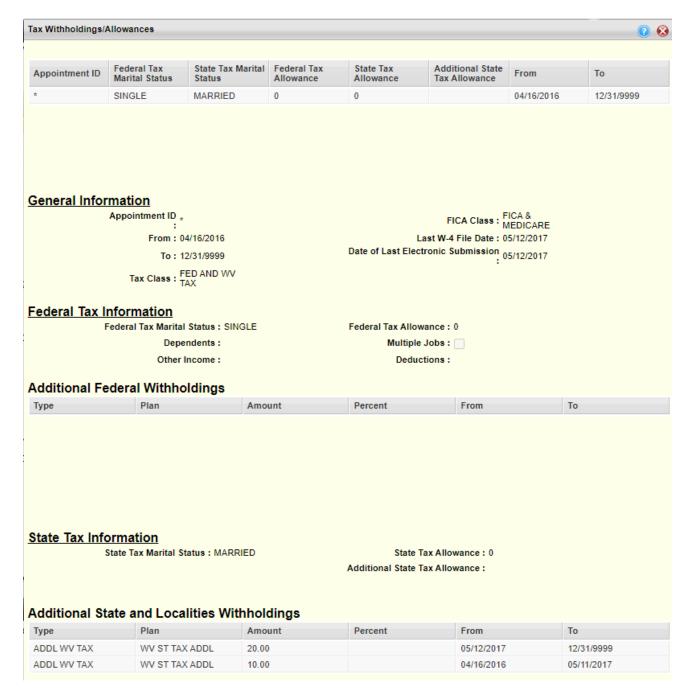


Create Federal W-4

The State of West Virginia does not utilize the Create Federal W-4 in ESS. Tax parameter changes require signed tax forms which should be provided the employee's department HR/Payroll Administrator.

View Tax Withholdings/Allowances

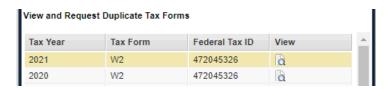
Click View Tax Withholdings/Allowances to view the tax withholdings and allowances.



View and Request Duplicate Tax Forms

View and Request Duplicate Tax Forms displays Form W-2.

Click the view icon to download the tax form/Form W-2.



ESSTAXA and Submit

The State of West Virginia does not utilize ESSTAXA. Contact the department HR/payroll administrator for Form W-2 for a printed copy.

Tax Levies and Garnishments Widget

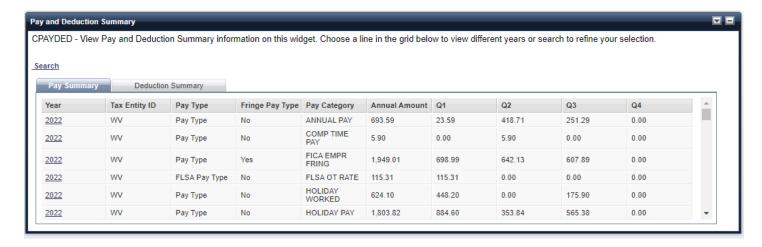
The Tax Levies and Garnishments widget displays a listing of the tax levies and garnishments withheld. These are listed by Deduction Type, Amount Due, and Amount Paid.

- Click the View icon to display detailed information for the garnishment or tax levy.
- Contact the department HR/Payroll Administration for any questions.



Pay and Deduction Summary Widget

The Pay and Deduction Summary widget displays pay and deduction summaries.



 Click Search to search by Year From, Year To, Tax Entity ID, Pay Type, Fringe Pay Type, Pay Category, and Deduction Category.



Pay Summary tab

The Pay Summary tab summarizes compensation during each year of employment. Click the year of a line from to display the compensation details for that Pay Category.



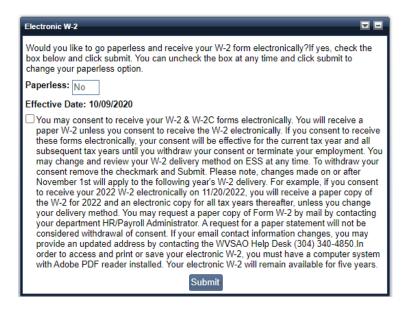
Deduction Summary tab

The Deduction tab summarizes deductions during each year of employment. Click the year of a line from to display the deduction details for that Deduction Category.



Electronic W-2 Widget

The Electronic W-2 widget allows a user to select paperless W-2 and W-2C tax forms rather than receiving mailed paper forms.



Paperless Only

To change the Paperless option to Yes and receive paperless only:

Select the checkbox so the checkmark is displayed to consent to electronic delivery only then click Submit.

After submitting consent, the user will receive a message that paperless consent option was updated, and the Effective Date is updated with the consent date.

Once the Paperless option is selected, a paper copy of W-2 will not be mailed. A PDF version will still be available to view, print, or download as needed.

Mailed Paper Form

To change the Paperless option back to No and receive mailed paper forms:

• Select the checkbox so the checkmark is NOT displayed to consent to electronic delivery only then click Submit.

Beginning with the next tax year, you will begin receiving the paper distribution once again.

Paycheck Calculator Widget

The State of West Virginia does not utilize the Paycheck Calculator widget.

Performance Tab

The State of West Virginia does not utilize the Performance tab.

Travel and Expense Tab

The State of West Virginia does not utilize the Travel and Expense Tab. Training resources about travel are located in myApps / Enterprise Readiness / Training / Travel / Employee.