

Office of Career Services

The [Office of Career Services](#) staff continues to be available for all students during this challenging time. Our staff is available to assist you with exploration to choose a major or a career path that aligns with your academic and career aspirations. We encourage you to take advantage of our and [SIGI 3](#), an online career planning tool. All students are invited to logon [Job Web to](#) gain access to potential jobs and internships.

To ensure the Office of Career Services provide students with career counseling and job search guidance

Our graduating seniors and all students need assistance and guidance with resume development, interviewing skills and job search strategies so we are offering virtual individual appointments and group sessions. We invite you to join group sessions in Google Hangout Chats every Thursday at 2 pm. Registration is required to participate.

To schedule a virtual individual one-on-one please contact the Office of Career Services at (304) 766-3250 or Careerserv@wvstateu.edu.

Office of Counseling and Accessibility Services

Counseling Services

The [Office of Counseling and Accessibility Services](#) understands the negative impact on the emotional health of our community as a result of the spread of COVID-19 and the disruption created to everyday life.

Our in-person services have been suspended due to the campus closure. However, we have instituted telehealth services for students that reside in West Virginia. To utilize this service, you must meet certain eligibility criteria.

If you currently reside outside the state of West Virginia, our ability to provide telehealth counseling services for you is limited due to laws that govern our ability to practice across state lines. For students that reside outside of the state of West Virginia or students that do not meet telehealth counseling eligibility criteria, we will provide consultation services and assist you to locate resources in your area.

For more information about counseling services please call (304) 766-3168, email cas@wvstateu.edu, or visit the [Office of Counseling and Accessibility Services](#) webpage.

Accessibility Services

West Virginia State University will provide online and remote delivery of course instruction for the **Summer sessions**. The alternatives selected by faculty may change the format, way and manner in which students will receive instructional materials.

As classes continue to transition to online and remote delivery, faculty may rely on different formats than had been utilized in the face-to-face courses. This may include more written or visual content, online examinations, web meetings, recorded lectures, and other media content. It is important that students with accommodations communicate with both their faculty and Student Accessibility Resources (SAR) to provide feedback regarding their needs in the remote delivery/classroom environment.

Be aware that conversion to an online and remote delivery environment may mean that accommodations change:

- Certain accommodations may need to be implemented differently in and online and remote delivery, based on the nature of instruction.
- Certain accommodations may require additional communication.
- Some accommodations may no longer be appropriate or applicable to the remote delivery.
- Some accommodations may already include the design of the online or remote delivery of the course instruction.
- Some accommodations will continue to be provided without any significant changes.

If you have questions about the implementation of accommodations for classes that are now online and remote delivery, or if you need assistance, please contact the Accessibility Specialist via voicemail (304) 766-3083, text (681) 533-0850, or email sar@wvstateu.edu. Additional information can be found on the [Accessibility Services](#) webpage.

Collegiate Recovery Community

The mission of the Collegiate Recovery Program (CRP) is to provide a safe and welcoming community for students in recovery, or contemplating recovery, from substance use are empowered to advance their academic, personal, and professional potentials.

In recovery, connection is important. Our inability to engage in person does not mean we have to be socially distant. Many recovery communities are offering virtual meetings and resources to help facilitate connection during COVID-19, including the WVSU Collegiate Recovery Program. Our Collegiate Recovery Program will offer online Smart Recovery meetings on Wednesday's from 5:30 pm to 6:30 pm, and an online Coffee, Tea and Recovery meeting on Thursday's at 11:00. Additionally, we are partnering with the Collegiate Recovery Network of West Virginia to host daily recovery meetings.

Students can connect with our Peer Recovery Support Specialist, Matt Ingle, for individual meetings. For more information about meetings, support services, or community referrals email Matthew Ingle at matthew.ingle@wvstateu.edu, or visit the [Office of Counseling and Accessibility Services](#) webpage.

Office of International Affairs

International Student COVID-19 FAQs

West Virginia State University and the Office [International Student Services](#) are steadfast in our commitment to provide support and services to our international students during this global public health crisis. We have notified the Department of Homeland Security that we have transitioned to remote learning instead of in-person instruction, and have been assured that this transition does not put your visa status at risk at this time.

If you have concerns about your immigration status or questions that arise as you weigh your decision to travel and the potential difficulty of returning to the U.S., please contact Richard Hiles at richard.hiles@wvstateu.edu or (304) 766-4103.

Virtual consultation is offered to accommodate students. To schedule an appointment, submit your request to international@wvstateu.edu.

You are encouraged to frequently visit the [WVSU Coronavirus COVID-19](#) website to obtain current information and messages from campus officials. The [Office of International Student Services](#) (OISS) will continue to communicate updates on immigration policies that may affect you. Please visit the [OISS](#) webpage to obtain specific international student information.

Office of Housing and Residence Life

The Office of Housing and Residence Life will continue to only accommodate lodging for students who have extenuating circumstances that prohibit return to their home locations. We will continue to offer "To-Go Meals" that includes Brunch served from 10:45 a.m. - 12:15 p.m. and Dinner from 4:30 p.m. to 6:00 p.m. "To-Go Meals" are to be retrieved outside of Goldson Dining Hall at the cashier's stand.

The Office of Housing and Residence Life has taken measures to adhere to the State of West Virginia Governor's Executive Order and Centers for Disease Control (CDC) social distancing guidelines to prohibit students who departed the residence halls for spring break to return to campus to retrieve their personal belongings. We assure all students that your personal belongings will continue to be safely stored in your room within the residence hall.

The official closure of all residence halls for the Spring semester is May 9, 2020. We are aware this global public health crisis changes frequently for states across the nation and please take comfort that we will continue to store your personal belongings beyond this date.

All residential students are encouraged to frequently visit the [Housing and Residence Life](#) and [WVSU Coronavirus COVID-19](#) website for updates and further guidance.

Office of Retention and Student Success

The [Office of Retention and Student Success](#) (ORSS) is enthusiastic to continue in its role to coordinate academic, financial, health, and social services to assist all students in overcoming obstacles to ensure continuation toward degree attainment during this unforeseen public health crisis. To ensure we provide you with assistance we encourage all students to utilize the online services below to connect with faculty, staff and tutoring services.

[ACHIEVE](#) is a web-based program designed to improve the way we communicate. It is an excellent tool for you to use to reach out to your instructors or request assistance from departments on campus. ACHIEVE can help ease this transition to online and alternative learning formats by providing you with additional options for requesting assistance when you need it. You can access ACHIEVE by logging into [MyState](#) and clicking on the ACHIEVE logo. Once you are in ACHIEVE, there are a variety of functions available to you. If you need help, you can use the "Raise Your Hand" feature by selecting the 3 lines (hamburger menu) at the top left of the screen. A drop down menu will appear. Scroll down to select "Raise Your Hand". You will have 3 options to choose from: "I Need Help", "I Need Help in a Course", and "I Need Help Paying for College". After you choose which type of help is most appropriate, select what course you need help with (if applicable) and provide details so that we will know how we can help you. For more information on how to use this and other features in ACHIEVE, please watch this brief [training video](#).

Smarthinking

As a West Virginia State University student, you have access to online tutoring that is fast, simple, and convenient. [Smarthinking](#) provides you with easy access to expert tutors either on demand or by appointment that are available 24 hours a day 7 days a week. These expert tutors have extensive online tutoring experience in a wide range of subjects to ensure your academic needs are met at an instant. Key features of Smarthinking online tutoring include:

- Writing feedback returned within 24 hours for various writing assignments
- Whiteboard interface for easy interaction
- Group tutoring

To utilize [Smarthinking](#) online tutoring services just log in to the website and use your West Virginia State University email address and the password is [wvstate](#).

Office of Student Financial Aid

The [Office of Student Financial Aid](#) continues to assist our continuing and new students and their parents during this unprecedented public health crisis. All students are assigned a Financial Aid Counselor by the first letter of their last name. To ensure timely responses to your questions please contact your Financial Aid Counselor via email. The Financial Aid Counselor contact information is below.

Financial Aid Counselor	Email Address	First Letter of Student's Last Name
Ms. Hannah Matthews	hannah.matthews@wvstateu.edu	A, B, C, D, F, K, L, M, N, U, W, X, Y
Mr. Anthony Parrish	aparrish1@wvstateu.edu	E, G, H, I, J, O, P, Q, R, S, T, V, Z

It is imperative that you complete and submit your 20-21 FAFSA Application. The West Virginia State University FAFSA School Code is: **003826**.

For students that reside in the state of West Virginia an extension has been granted to qualify for the WV Higher Education Grant for the 20/21 academic year. West Virginia residents must complete their FAFSA by May 15, 2020 to meet the WV Higher Education Policy Commission deadline. All students are encourage to visit the [Financial Aid](#) webpage to access and obtain guidance on to complete the 2020-2021 forms.

For students that have submitted a FAFSA application please login to your MyState as it may be necessary for you to take immediate action on a notification from your Financial Aid Counselor to submit specific outstanding documentation to complete your financial aid requirements. All documents must be submitted to your Financial Aid Counselor electronically. Instructions on how to complete documents pertinent to you and submit electronically is on the [Financial Aid](#) website.

Office of Student Life and Engagement

Though COVID-19 has changed so much of how we live, that's no reason for us to become strangers. The [Office of Student Life and Engagement](#) is continuing to offer programs and activities that will help you to remain connected during this time. You all have the opportunity to socially interact with each other in a variety of fun and innovative ways.

The [Office of Student Life and Engagement](#) is offers options for you to connect with your peers, express yourself, and to relieve some stress while having fun. Our staff have provided you with options to participate in discussions on Zoom and Google Hangout. We encourage you to join our Netflix Party, virtual Bingo, and much more. Our events will be advertised on the **[WVSU](#)**

Buzz App. The app is available for download in the [Apple](#) and [Google Play](#) store. We encourage you to download the app as we are excited for you to join in the fun and participate in our events. In addition, to stay informed please check your campus email regularly.

For questions email studentlife@wvstateu.edu.

WVSU Scholarship Information

The [WVSU Scholarship](#) portal is open for the 2020-2021 academic year. Your [Login](#) information is your WVSU email address and use the personal identifier of your email without the [@wvstateu.edu](#).

Your password is the same password you use for your WVSU email account.

Below are a few key steps to take to ensure a seamless scholarship award process.

- All students must complete a 20-21 [FAFSA Application](#) **before** submitting your scholarship application for a WVSU Foundation Scholarship.
- All Continuing Students submit your WVSU Foundation Scholarship application by **June 30, 2020**.
- All students are required to complete **all** questions on the WVSU Foundation Scholarship.

If you have any questions please contact rhonda.brogan@wvstateu.edu.